

**knowledge** *n.* Awareness, consciousness, or familiarity gained by experience and informed learning.



## Total Training Solutions

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Partnering with the  
Royal Navy



**FLAGSHIP**

A leading provider of training solutions

# Flagship Overview

**Delivering Exceptional Training and Services - Flagship is uniquely placed to deliver unparalleled training solutions for military, maritime, and commercial customers, underpinned by the Royal Navy's exemplary standards and renowned expertise.**

## Who are we?

Formed in 1996 as part of a groundbreaking partnering agreement with the Royal Navy's Recruiting and Training Agency (NRTA), Flagship is much more than a leading provider of training solutions.

The company's highly skilled personnel deliver, in conjunction with the Royal Navy, training solutions ranging from ship familiarisation to engineering for more than 400 worldwide customers.

Jointly owned by BAE SYSTEMS and the VT Group, Flagship's comprehensive portfolio of complementary services includes training technology and training support, as well as facilities management and construction services to the UK's Ministry of Defence.

The company's mission:

**'to be the world leader in military and maritime training solutions'**

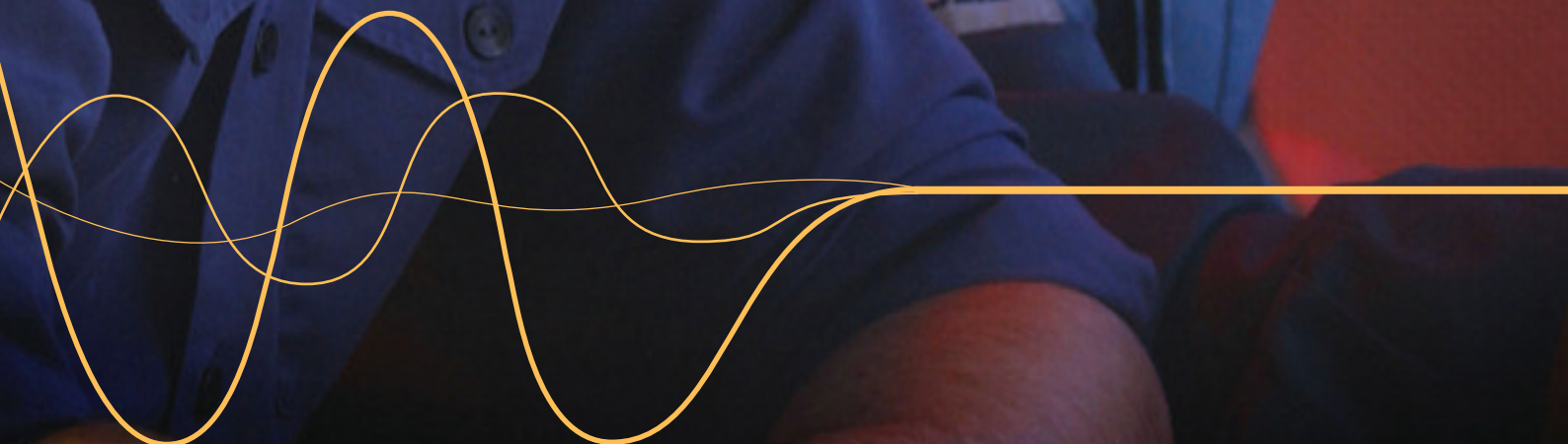
seeks to underline that customers seeking unrivalled training, delivered to Royal Navy standards, need look no further than Flagship.



# delivering...

## Naval & Maritime Training

- ~ Practical Onboard Sea Training
- ~ Sea Safety and Fire Fighting
- ~ Warfare and Operations
- ~ Career Training
- ~ Equipment & Systems
- ~ Training Technology
- ~ Training Needs Analysis
- ~ Civil Maritime Mandated Training (STCW and ISPS Codes)
- ~ Leadership and Personal Development



# ...Training Solutions

**Thanks to its innovative partnering agreement with the Royal Navy, Flagship is ideally placed to deliver creative and comprehensive training solutions for military, maritime and commercial customers.**

**Training technology is the foundation on which Flagship's capabilities are built. The company's Training Technology division continually creates solutions to fulfil individual training challenges. Recently developed areas include reconfigurable training systems, gaming technology and remote delivery of training via broadcast and portable technology.**



## Naval & Maritime Training

Flagship's Naval & Maritime capability delivers training for all trades and on board specialist requirements. A diverse range of training programmes include sea safety and fire fighting, practical warfare and ship familiarisation.

Customers can maximise the potential of their people and their operations through high quality and innovative training solutions, all encompassed within a military ethos and culture.

Complementing classroom learning is practical, on-board sea training helping customers familiarise themselves with their vessel and key equipment in real-life situations.

Flagship's Training Technology division's expertise is incorporated in training solutions, delivering a better learning experience for students, savings for budget holders and flexibility for instructors.

The individual needs of customers are met with bespoke training solutions. Any potential gaps in knowledge are identified by Flagship's leading Training Needs Analysis capability.

Flagship's training solutions aren't restricted solely to military organisations. The company is accredited to deliver a range of mandated civil maritime ship security and on-board training courses. And commercial customers can enjoy Flagship's leadership and team building programmes using RN training facilities.



# delivering...

## **Engineering Training**

- ~ Electrical & Electronic
- ~ Mechanical & Marine
- ~ Weapons
- ~ Communication & Radar Systems
- ~ Systems
- ~ Nuclear
- ~ Apprenticeships
- ~ Academic Training: BTEC & Foundation Degree Qualifications
- ~ Postgraduate Training

## **Education Services**

- ~ English Language Training
- ~ Traditional Academic Subjects
- ~ Basic and Key Skills
- ~ Degree Level Qualifications
- ~ Distance Learning
- ~ Accreditation Services



# ...Training Solutions continued



## Engineering Training

Flagship's unrivalled access to both industry-standard and bespoke equipment for training purposes puts it ahead of the field when it comes to providing training in many areas of engineering.

State of the art facilities at HMS Collingwood and HMS Sultan mean customers can enjoy the full range of training facilities for engineering disciplines ranging from mechanical and electrical to nuclear and weapons systems.

Highly skilled trainers, many former Royal Navy personnel, cover their specialist areas in great depth providing customers with consistent training for all delegates. Modern and Advanced Apprenticeships, along with postgraduate training, are also popular with customers across a wide range of industrial and military backgrounds.

Flagship's close links with military establishments has proved popular with customers who consider the disciplined environment conducive to their staff obtaining the most out of their training.

With tailor-made solutions to customers' individual training requirements readily available, industry-leading companies along with military and maritime organisations are choosing Flagship as their major training provider.

## Education Services

Working closely with Flagship's other training capabilities, Education Services create and deliver a range of courses tailored for the very particular needs of delegates. In-depth training courses often require a more profound knowledge of the English language. To meet this need Flagship has developed expertise in delivering Technical English for Special Purposes training. Two-week to six-month courses feature technical English specific to key military, maritime or aviation roles, coupled with traditional academic subjects, such as mathematics and physics.

Flagship offers a full range of educational courses, ranging from Basic and Key Skills instruction through to degree-level qualifications. Through their strong relationships with leading UK universities, awarding bodies and sister companies they can produce accredited educational solutions to meet the exact needs of each customer.

With extensive experience of working with a number of Middle East and South East Asian nations, as well as with a variety of specialisms including air traffic control, foreign coastguard operations and air accident investigation teams, Education Services can deliver courses in the UK or at customers' own training facilities.

Where face-to-face training isn't an option, Education Services has developed new methods of electronic distance learning featuring a virtual training room, which hosts real-time interactive tutorials, lectures and presentations.



# delivering...

- ~ Information Systems
- ~ Administration
- ~ Secretarial Services
- ~ Office Management Support
- ~ Catering
- ~ Correspondence Management
- ~ Printing & Publishing
- ~ Stores & Waste Disposal
- ~ Cleaning
- ~ Hotel Services



# ...Facilities Management Services

**One of the leading suppliers of facilities management services to the UK's Ministry of Defence, Flagship's expertise in delivering hard and soft services is widely recognised.**



The company's unique insight into the specific requirements of military customers enables it to offer single-source solutions to the Royal Navy's complex support service needs.

Flagship offers a complete support package that has been employed across the UK's naval training estate featuring services ranging from administration, accounting and information systems to catering, cleaning and property management.

Taking over responsibility for customers' estates, machinery, training and equipment and, often, personnel, Flagship can operate support services seamlessly and efficiently freeing up customers to concentrate on their core activities.

Since the establishment of Flagship's facilities management arrangement with the Royal Navy, savings have significantly exceeded expectations thanks to modernising working practices and streamlining staff involvement.



# delivering...

- ~ Project Management
- ~ Construction Management
- ~ Modular Accommodation
- ~ System Build Accommodation
- ~ Traditional Accommodation
- ~ Historic Buildings
- ~ Training Facilities
- ~ Medical & Administration Facilities



# ...Construction and Property Management Services

**Flagship is a major provider of construction and property management services for the Royal Navy and has responsibility for refurbishing and maintaining parts of the MoD's estate.**



Having won prime contractor status, Flagship's construction and property management division undertakes large scale, challenging projects. These include the relocation of the Royal Navy's Maritime Warfare School from HMS Dryad to HMS Collingwood, along with the construction and operation of the new Royal Navy Navigation Training Facility.

Design and construction is the division's key area of expertise with projects including the provision of complex training facilities and accommodation. Other areas of specialist knowledge include supply chain management, public private partnership, private finance initiatives and the project management of complex multi-disciplinary programmes.

Diversity is a welcome challenge for Flagship's construction and property management division with projects featuring modular, system build and traditional accommodation, as well as historic buildings, training facilities and medical or administration operations.

With a successful track record in realising significant cost savings for the Ministry of Defence, Flagship's expert, in-house construction team adopts a holistic approach turning customers initial ideas into key-in-the-door reality.



# Flagship delivers...

**The breadth and depth of the company's expertise and knowledge is unsurpassed.**

**Our unique agreement with the Royal Navy's Recruiting and Training Agency enables us to offer total training solutions underpinned by a military ethos.**

**Training is just one of our comprehensive range of capabilities, which also feature facilities management and construction and property management, all serving to mark out Flagship as a training solutions provider second to none.**

[www.flagshiptraining.co.uk](http://www.flagshiptraining.co.uk)

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